

## **Self-Exclusion Policy**

While subscription-based society lotteries offer the lowest risk of problem gambling, we do recognise that some players are unable to enjoy participation in such activity.

We operate a self-exclusion policy which is, a formal process whereby we cease to allow you to participate in our lottery.

To self-exclude please send an email to our External Lottery Manager (ELM - People's Postcode Lottery) at [info@postcodelottery.co.uk](mailto:info@postcodelottery.co.uk) with 'self-exclusion' in the title, and include your full name and address including postcode.

People's Postcode Lottery will mark your record accordingly within 2 working days of receipt of your self-exclusion notification. People's Postcode Lottery will hold your details on a register to ensure that you aren't entered into any future draws and that they don't send you any promotional material.

If you have purchased tickets in our lottery, and subsequently send People's Postcode Lottery a self-exclusion notification you will be entered into the draw for which payment has been received which could result in you still being a player for the full month following exclusion notification.

The minimum period of exclusion is 6 months. If you would like to enter the lottery again after this period you can call the People's Postcode Lottery helpline on 0808 109 8765 (free phone).

In requesting self-exclusion you agree to provide full and accurate personal details, now and in the future, so as to ensure People's Postcode Lottery are able to restrict your access to services. If you do choose to self-exclude they will use all reasonable endeavours to ensure they comply with your self-exclusion. However in agreeing to self-exclude you accept that you have a parallel undertaking not to seek to circumvent the self-exclusion.

Accordingly, neither our ELM (PPL) nor CLIC Sargent has responsibility nor liability for any subsequent consequences or losses howsoever caused, that you may suffer or incur if you commence or continue gambling by providing misleading, inaccurate or incomplete details or otherwise seek to circumvent the self-exclusion agreed.

If you are worried about your gambling or that of someone close to you, Gamble Aware can provide support and information.

If you wish not to receive any unsolicited mail you can register yourself with the UK's Mailing Preference Service, and you'll no longer receive such post.