

How do CLIC Sargent Social Workers help families day to day?

CLIC Sargent Social Workers help you cope with emotional stress and the demands of daily life; arranging for the care of siblings, work and financial commitments. They will have a wealth of information on where you can get support and advice.

How long will a social worker be around?

Your CLIC Sargent Social Worker will be there throughout treatment and beyond. You may still see them when treatment has finished. They will visit you in hospital or at home — whatever suits you, and will work with you to assess how long you need them for.

Does this service cost families anything?

No. CLIC Sargent Social Workers are funded by the charity. The time they spend supporting you is all part of our mission to be there for each family, caring every step of the way.

Will our social worker come with us to clinics and hospitals?

They may be able to accompany you sometimes. However, you can always contact them afterwards to ask questions about anything that's confused or worried you.

Need help now?

Call us on
0300 330 0803*

*Calls charged at local rate from UK landlines and mobiles.

We're here to help from
9am until 5pm, Monday – Friday.
Or email us at info@clicsargent.org.uk

Your local CLIC Sargent Social Worker:

About CLIC Sargent

Every day 10 children and young people are diagnosed with cancer. CLIC Sargent is there for them... with clinical expertise, emotional care and financial support in hospital, at home and in the community all over the UK.

For more information or to make a donation, please visit our website.

www.clicsargent.org.uk

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CLIC Sargent Social Workers

Supporting families of children
and young people with cancer



Does your family need some support?

When Valmira found out that her son Eraldo had cancer it was a huge shock. But then Valmira met Jason, a CLIC Sargent Social Worker who gave her and Eraldo much needed support and advice.

BB

Jason really helped me understand what support was available to Eraldo, like Disability Living Allowance, Carer's Allowance and grants. There were lots of things to pay for, like food and travel to the hospital. Jason helped me get a CLIC Sargent care grant, and it really helped me. The forms for the benefits were hard to understand, and Jason gave me so much help. Jason has given us much time and I thank him. ”



Expert help for everyone in the family

At CLIC Sargent, we recognise that children and young people with cancer and their families need specialist support and advice from the moment of diagnosis. Though friends and family are supportive, it's hard for them to understand what you're going through and to offer support and advice.

Someone who understands

CLIC Sargent Social Workers tailor their support to suit the individual needs of families.

For example, they can:

- provide emotional support
- help you understand and find ways to deal with the practical issues that crop up
- advise you about the benefits and financial help you may be entitled to
- help you with the paperwork and applications for these benefits and grants
- help you deal with people and organisations like your employers, your child's school and social care services
- put you in touch with organisations that can offer you help around the home and with caring for siblings
- introduce you to other families and parents who have children with cancer. Then you can talk about the experience and share different ways of coping.

Meeting your CLIC Sargent Social Worker

When your CLIC Sargent Social Worker first gets in touch, they will discuss the impact of diagnosis with you as a family, and support you in dealing with the practical and emotional impact.

Your CLIC Sargent Social Worker will offer support for the whole family, including siblings who may feel confused and left out. Our social workers are experienced in all aspects of social and emotional care.



If you need to ask us anything

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