

Annual Report
and Accounts 2010/2011



Improving
lives
releasing potential

Helping children and young people
with cancer reach their full potential



Welcome

CLIC Sargent is the leading cancer charity for children, young people and their families in the UK. We provide clinical, practical and emotional support to help children and young people and their families cope with cancer and get the most out of life. We are there from the point of diagnosis and help the whole family deal with the impact of cancer and its treatment, life after treatment and sadly, in some cases, bereavement.

We rely on the generosity of the public and our supporters to fund our vital work and receive no regular government or statutory funding.

Trustees' report and accounts

In this report, we set out the Trustees' report and accounts of CLIC Sargent Cancer Care for Children (known as CLIC Sargent) for the year ending 31 March 2011. As the Board of Trustees we do this under the Companies Act 2006, the Charities Act 1993, applicable Scottish charity legislation, the Statement of Recommended Practice: Accounting by Charities issued in March 2005 and applicable accounting standards. CLIC Sargent was incorporated on 29 October 2004.

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Introduction

Welcome to CLIC Sargent's Annual Report and Accounts for the year ended 31 March 2011. The reference and administrative details on page 56 also form part of the report.

2010/2011 was an outstanding year for CLIC Sargent. We helped more children and young people, worked with a record number of volunteers and raised more money than ever before. We launched new services including Paul's House, our Home from Home in London, and the Tesco-funded key worker project where specialist nurses help children spend more time at home and less time in hospital.

"The driver behind our work over the last year has been a focus on doing things better."

The driver behind our work over the last year has been a focus on doing things better. We introduced initiatives to improve the quality of the services we provide and enable us to better support children and young people with cancer aged 24 and under.

We know that improving how we work as a charity will mean we can invest more resources in meeting the needs of children and young people with cancer and their families in the future. We know that improving the quality of our services and influencing others to do the same will in turn improve

the lives of the people we support. And we know improving lives will help the many children and young people who deal with cancer every year to reach their potential.

Who we are and what we do

30 years ago only 30% of children survived childhood cancer and there was little specialist support. Today almost 80% of children diagnosed with cancer survive.

Mick O'Hare (pictured on the left), aged 20, was diagnosed with a brain tumour in June 2010:

"Explaining the impact a cancer diagnosis has on your life is really hard. When I was diagnosed I was preparing to go to university in Belfast, I'd even sorted out my student house. It makes you look at the small things in life you used to worry about in a different way – they're not important any more."

Objectives and principal activities

CLIC Sargent is there for children and young people with cancer. We are there for their families too, responding to their individual needs and caring every step of the way. We do this through:

- Clinical, psychological, emotional, financial and practical services in hospital, at home and in the community across the UK
- Being a strong voice nationally and locally and providing a platform for children and young people with cancer to express their needs and views
- Research into causes and treatment and psychosocial impact of childhood cancer.

Our vision

A world where all children and young people with cancer live life to the full.

Children, young people and cancer

Every day 10 children and young people in the UK hear the shocking news they have cancer. Treatment normally starts immediately, is often given many miles from home and can last up to three years. Being diagnosed with cancer is a frightening experience and the emotional, practical and financial implications of treatment are intensely challenging for the whole family.

Although eight in 10 will survive cancer, it is still the leading cause of death from a single disease among children and young people in the UK. For those who survive, and we estimate there are 10,000 survivors of childhood cancer aged 24 and under living in the UK at this moment, around 30% have a chronic health condition and a further 30% have another ongoing health-related problem.

Cancer in children and young people

Around 3,600 children and young people aged between 0 and 24 are diagnosed with cancer in the UK every year.



Our purpose

We are guided by four key aims:

- ◉ To reduce the practical and financial impact of cancer treatment on a child, or young person, and their family
- ◉ To support the emotional wellbeing and resilience of children, young people and their families
- ◉ To maximise the time that children and young people can spend safely at home during treatment
- ◉ To maximise children and young people's potential by enabling them to access education, training and employment opportunities.





Public benefit

The Trustees continue to give due regard to the public benefit provided by the charity and confirm that they have complied with section 4 of the Charities Act 2006 by having considered the Charity Commission's guidance on provision of public benefit.

The Trustees and senior management of CLIC Sargent refer to the guidance on provision of public benefit in setting our aims and objectives and in reviewing plans for the future.

CLIC Sargent's overall aim is to ease the burden and lessen the impact of childhood cancer on children and young people and their families. We establish and review our plans for the future to ensure that they will help us to provide public benefit by achieving our main objective.

The benefit that CLIC Sargent provides to the public through easing the burden and lessening the impact of childhood cancer on children and young people and their families is through our support across a range of areas:

- ◉ Our health and social care professionals, including nurses, social workers, youth workers and play specialists, provide clinical, practical and emotional support to children and young people with cancer and their families
- ◉ We provide financial support and advice to families struggling to cope with the impact of cancer
- ◉ We provide free accommodation for families, in the form of Homes from Home close to specialist hospitals, so that families can be close to children or young people undergoing cancer treatment
- ◉ We provide free short breaks so that families can spend time together and have some breathing space from dealing with the impact of cancer
- ◉ We provide a wide range of age-appropriate information on children and young people's cancer and its impact
- ◉ We campaign to raise awareness of the needs of children and young people with cancer and to improve the support they receive.

Further information on the work of CLIC Sargent, our objectives and activities, and our strategy for the next five years is in the next sections of this report and also available from our website www.clicsargent.org.uk

The Trustees and senior management team will continue to consider the requirement to act within the charitable aims specified in our governing document, and to provide public benefit as defined by the Charity Commission and the Office of the Scottish Charity Regulator (OSCR) in their decision-making.

Chair's report

Daphne Pullen

You will notice a change in the look and approach we have taken to producing our Annual Report and Accounts this year. This is a result of a decision to produce one report which incorporates both the Impact Review and the Annual Report and Accounts. We believe this represents better value for money and will provide our donors, stakeholders and the public with a clear and coherent overview of our aims, objectives, activities and performance as well as more detailed financial information contained within our Accounts.

"We must continue to improve our services and how we perform as an organisation..."

Our goal for 2010/2011 was to help release the potential of the children and young people with cancer we support by improving the services we provide. I am delighted and proud to say that we succeeded, and helped more children and young people than ever last year. But we cannot be complacent. We must continue to improve our services and how we perform as an organisation and,

indeed, this is the over-arching theme of our ambitious new strategy for 2011 to 2016, which the Board and I approved in March 2011.

With the support of our donors and over 2,000 volunteers we raised an impressive £26.49 million in 2010/2011, almost £8 million more than in 2009/2010. This was largely a result of our incredibly successful partnership with Tesco, who selected us as their Charity of the Year for 2010. We had further success when ITV's This Morning chose us to benefit from their high profile Christmas Appeal in December 2010. We worked with the producers of the show to make 10 short films about our work and obviously touched the hearts of viewers as we managed to raise £430,000 in one month – almost twice as much as the previous year's charity.

I was delighted to welcome Keith Exford as a new Trustee in September. A leading figure in the UK social housing sector, and currently Group Chief Executive of Affinity Sutton Group, Keith brings a wealth of expertise to the Board. Keith is also non-executive director of The Housing Finance Corporation, chair of the G15 Group of London's largest housing associations and a member of the Joseph Rowntree Foundation's Housing Market Taskforce.

We also said goodbye to three long-serving members of the Board, Sally Ramsay, Dan Kendall and Jim Currie, who retired in 2010 and to Hamish Wallace, who resigned in July 2011. Their commitment to CLIC Sargent and unfailing generosity in giving their time and expertise was much appreciated by all who worked with them. They leave with our deepest gratitude.

My thanks go to our donors, corporate supporters, patrons and ambassadors, and our army of volunteers who remained incredibly generous and loyal to us over 2010/2011. Quite simply, without their support, children and young people with cancer would face a much greater struggle to deal with the devastating impact of cancer. On behalf of CLIC Sargent and the children, young people and their families you helped last year – thank you.



Daphne Pullen
July 2011





Chief Executive's comment

Lorraine Clifton

This has been a tremendous year for CLIC Sargent and everyone in the organisation has worked tirelessly to achieve these great results. That we managed to help more children and young people and also raised the magnificent sum of £26.49 million is testament to the commitment of the whole organisation, and I want to join Daphne in thanking staff and volunteers for their hard work through the year and to say how proud I am of what we've achieved.

We have significantly raised our profile and our influence this year, which means that more of those who may need us know about us – but also that we are better able to influence policy and service delivery across the UK.

We have continued to consult with children and young people to better understand and meet their needs and our Children and Young People's Advisory Group was more active than ever this year, working with departments across the organisation including the executive and Trustee Board to share their views and so influence our work and our campaigning.

"We have significantly raised our profile and our influence this year..."

We have also improved our capacity to deliver effective services with more robust systems and processes including the roll out of the Services Quality Assurance Framework and the CARE database. This is part of our continued self-examination to ensure we are improving and delivering the best possible outcomes for children and young people with cancer. As part of this we are looking to develop our evidence base so that we can continue to effectively represent the needs of children and young people with cancer to policy-makers, service providers and stakeholders – as well as ensure our own work is firmly grounded in robust evidence.

In order to set the direction of future development and service delivery we have spent time this year formulating a strategy for the next five years that sets out how we intend to continue improving outcomes for children and young people with cancer, and their families, and ensure we meet the needs of more of those who need our support.

The main focus of our strategy will be to develop, improve and refine our existing range of services, but we also know that there is significant unmet need that we have the skills, but not yet the resource, to support. So as funds allow, and working in partnership with others where we can, we also plan to develop new services.

It will take time and resources to move forward, and we will only do so as funding allows – and with strong partnerships with voluntary and public sector providers at the heart of our plans. However, I believe this new strategy equips us to meet the challenges of the next five years with the ultimate goal of releasing the potential of even more children and young people with cancer.

We will need the support of our donors, volunteers and patrons as well as our committed and expert workforce – who made 2010/2011 such an outstanding year for us – to make our new strategy a reality, and I look forward to working in partnership with you to reach our goal.

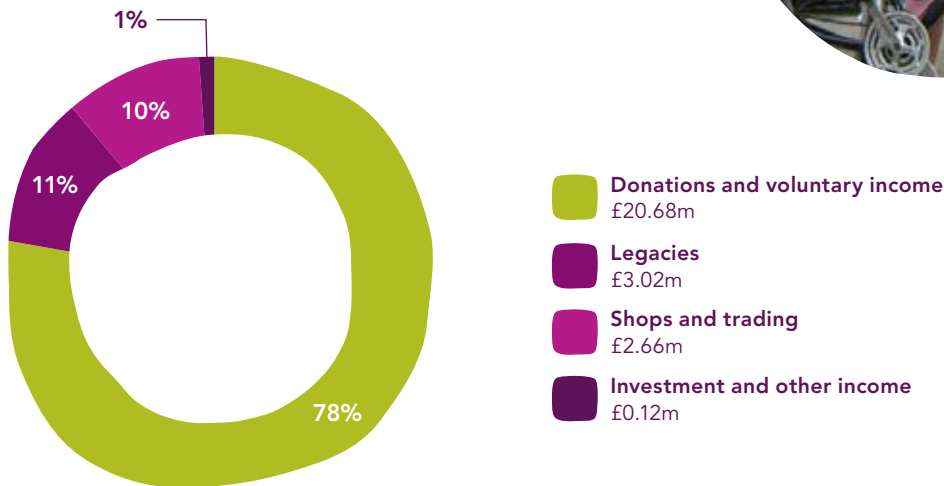
Lorraine Clifton
July 2011

How you gave your support in 2010/2011

Our total income in 2010/2011 was **£26.49m**

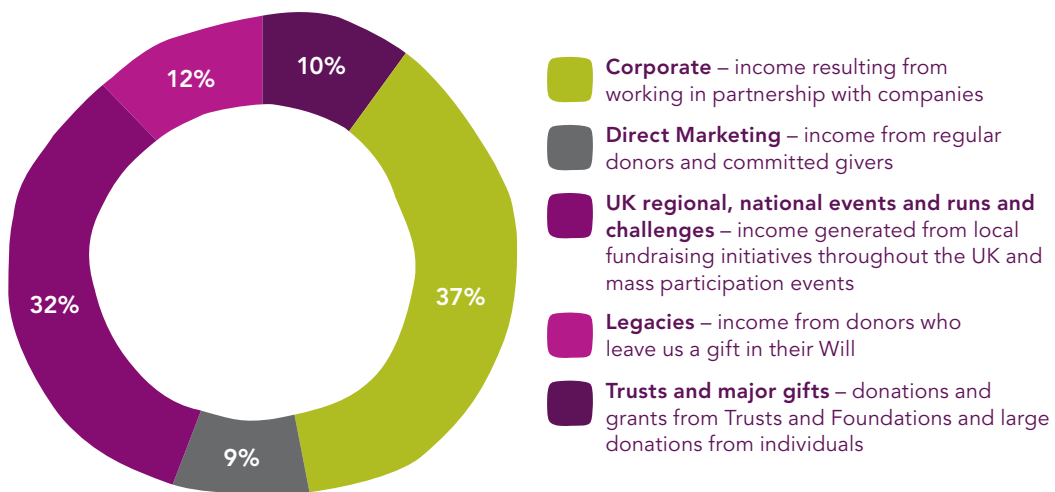


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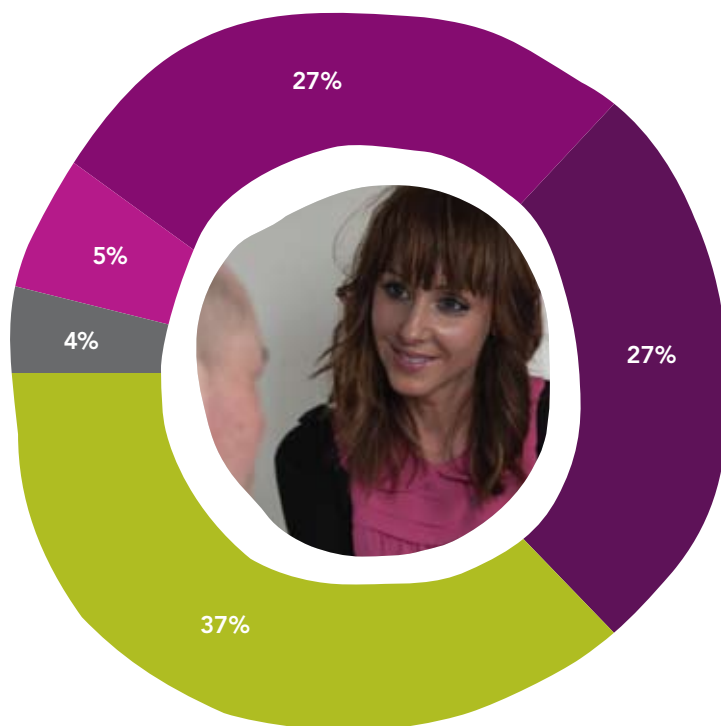
Sources of voluntary income in 2010/2011

(as a percentage of total voluntary income)



How we supported children, young people and their families in 2010/2011

Percentage of total direct charitable expenditure



- Improving health and wellbeing outcomes**
This includes the clinical, practical and emotional support we provided to children and young people with cancer and their families.
- Reducing the practical and financial burden of cancer**
This includes the accommodation we provided near to hospitals in our Homes from Home and the financial grants we gave to families to help reduce the financial burden of cancer.
- Building support and understanding, and reducing isolation**
This includes the wide range of age-appropriate information we provided as well as our holiday accommodation. It also includes the work we undertook to involve children and young people with cancer in influencing both our own and statutory services and raising awareness of cancer.
- Researching for better futures**
This includes the research and consultations we undertook to improve how we deliver services and influence other providers.
- Investing in the development and improvement of services**
This includes the work we undertook to improve standards and quality across the entire organisation to ensure we continue to provide the best care possible to children and young people with cancer and their families in an efficient manner.

Highlights of the year

2010/2011 was CLIC Sargent's most successful fundraising year to date.

Tesco Charity of the Year partnership 2010

- The funds raised through the Tesco Charity of the Year partnership will enable CLIC Sargent to develop a different way of working – key working – to support children and young people with cancer and their families over the next three years.
- Nurse key workers will co-ordinate clinical and non-clinical care and provide some nursing support, so that children and young people can spend as much time at home as possible during treatment.

Other highlights of the partnership

- The partnership was an overwhelming success raising over a staggering £7.2 million – more than any previous Tesco Charity of the Year partnership.
- Tesco staff in stores, head office and in distribution, as well as the public, helped raise funds through store collections, cause-related marketing initiatives, bike rides, abseils, running and challenge events and even a Strictly Come Dancing competition!
- Media coverage was outstanding beating Tesco's target by 100%. Stories about CLIC Sargent reached 48.6 million people via the media alone – and many more saw the CLIC Sargent brand on Tesco lorries and through cause-related marketing campaigns in-store and online.
- In January 2011 Tesco teamed up with several suppliers on a cause-related marketing campaign across household and health and beauty products to benefit their chosen Charity of the Year. The promotion was supported by a TV advert featuring CLIC Sargent service users, as well as advertisements on radio, press and in-store activity.
- Other cause-related marketing initiatives included a cute nurse car air freshener (Tesco's biggest selling ever); a cuddly CLIC Sargent branded Andrex puppy that customers could send away for and a range of extremely popular reusable bags designed by Orla Kiely – all sold in aid of CLIC Sargent.
- We held the first ever CLIC Sargent collection at Tesco stores across the UK in December 2010 raising over £200,000.
- Customers and Tesco staff received regular updates on the progress of the partnership through Tesco magazine, Tesco's staff newspaper and our own newsletter, distributed across the entire organisation. The partnership was also promoted on Tesco.com, which receives over two million visits a week.
- We also benefitted non-financially from Tesco through skill-sharing sessions and shadowing opportunities.

David North, Director of Corporate and Government Affairs, Tesco:

“An exemplary partnership – a great example of business and charity working together.”

Charlotte Hill, Corporate Responsibility Manager, Tesco Stores Ltd:

“This has been an outstanding partnership and everyone on the team has been absolutely amazing in turning every single opportunity into a reality. We have really enjoyed working on this partnership – ‘a well-oiled machine’ with a very can-do approach – and we will be sad to see them go.”

Other highlights

We raised £1 million with JD Wetherspoon, bringing the total amount raised over the four years of our partnership with JD Wetherspoon to £4 million. In addition, our partnership with HMV reached the £1 million fundraising milestone and we raised £2 million from the Virgin London Marathon – the highest total ever raised through a London Marathon Charity of the Year partnership.

We also continued to invest in and develop our direct marketing initiatives, and we are pleased to report that approximately 20,000 donors now support our work with monthly donations.

In 2010/2011 we also achieved approximately £2.7 million in turnover from our shops and other trading activity through over 630,000 transactions. We were also pleased to open a new shop in Bishopston, Bristol, in January 2011.



Trustees' report

Report against objectives for 2010/2011

87% of people who used CLIC Sargent's services rated the support they received as good or excellent in our 2010 service user survey.

A key focus in 2010/2011 was on improvement – both in terms of the quality of the services we provided to children, young people and their families and in how we performed and managed our resources as a charity.

Improving health and wellbeing outcomes

Our health and social care teams provide clinical, practical and emotional support to help children, young people and their families deal with the impact of cancer.

What we planned to do in 2010/2011:

We said we would lead the development of the key worker role across the UK, funded by the Tesco Charity of the Year partnership. We also aimed to further develop the key worker role by piloting the model for young people at the Royal Marsden (made possible by a successful bid to the Department of Health's Third Sector Investment Programme). Through both the delivery of direct social care and through our influencing programme we aimed to help ensure that young people get the necessary support to keep up with their education.

What we achieved:

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- We provided in-depth support to more than 6,500 children and young people with cancer and their families. Additional support was provided through our other services such as our Homes from Home and holidays, and we also reached thousands more children, young people, families and the public through our information service

 - We responded to the Call for Views to inform the government's recently published green paper on special educational needs (SEN) and disability to ensure that the proposals contributed to improving educational outcomes and life chances for children and young people with cancer in England. We also continue to play an active role in the Health Conditions in Schools Alliance which campaigns for schools to have a duty to provide support for children with health conditions

 - We launched the key worker project funded by Tesco to improve the coordination of care by many statutory and voluntary organisations involved in supporting children and young people with cancer and their families.
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Reducing the practical and financial burden of cancer

Many families struggle to deal with the financial impact of cancer. For example, parents or carers may have to take significant periods of time off work to support their loved ones during treatment. They may have to deal with regular long distance travel to specialist treatment centres, or even find accommodation close to hospitals if daily travel is difficult.

What we planned to do in 2010/2011:

We aimed to open Paul's House, our London Home from Home, and to move forward with our plans to develop our 10th Home from Home in Belfast. We also planned to review our helpline to ensure we're using the right methods of communication to support families.

What we achieved:

We provided thousands of grants to families in 2010/2011 and enabled families to stay close to their loved ones during treatment in our Homes from Home across the UK.

- ◆ We opened a new Home from Home, Paul's House, in London in September and announced a new capital appeal in March to raise funds for Home from Home facilities in Belfast
- ◆ There were 1,242 family stays in our Homes from Home enabling families to be near their loved ones during treatment
- ◆ We gave 4,507 grants to a total value of £934,000 to families struggling to deal with the financial burden of cancer. This represents a 25% increase in the direct financial support we provided – up from £753,000 last year
- ◆ We reviewed our helpline and implemented improvements through greater use of direct support
- ◆ We responded to the government's proposals to reform Disability Living Allowance to seek to mitigate the impact on provision of support to children and young people with cancer and their families. The response was based on extensive consultation with our social workers on their views on the potential impacts of the changes.



Paul's House, our new Home from Home in London.

Building support and understanding and reducing isolation

Children, young people and families can feel isolated and helpless because they don't have access to the information they need or a place where they can share their experiences and get involved.

What we planned to do in 2010/2011:

We said we would deliver our participation plan, to make sure that children and young people have a strong voice in everything we do. We said we would continue to campaign effectively for children and young people with cancer and their families on the issues that matter to them. We also aimed to develop work experience, volunteering and intern programmes, in consultation with children and young people with cancer, and encourage other organisations to do the same.

What we achieved:

In 2010/2011, we provided a wide range of information to all age groups, from bespoke-written books and leaflets to downloadable web resources. We campaigned to improve services and raise awareness of the challenges faced by children, young people and their families in dealing with cancer. We also continued to empower children and young people with cancer by enabling them to influence our work and campaigning through our Participation Steering Group.

- ◉ 27 young cancer survivors aged seven to 24 years old helped shape and influence our services by giving us their views on cancer, treatment and their experiences as part of our Children and Young People's Advisory Group
- ◉ We achieved the prestigious Information Standard kitemark and distributed thousands of leaflets and information sheets
- ◉ We put the case for better services and for improved provision for children and young people through our campaigning work, and responded to nine government consultations ensuring that the needs of children and young people with cancer were represented to policy-makers
- ◉ We also campaigned to lessen the financial impact on children and young people of the government's proposals to make changes to Disability Living Allowance
- ◉ Our media coverage increased by 38% in 2010/2011, with 553 million opportunities to see our work in the media
- ◉ We have implemented a successful work experience programme for children and young people with cancer, with opportunities both within the charity and with our corporate and other partners, and are now beginning to implement an internship and volunteering programme.

Researching for better futures

It is vital that the services we deliver and the campaigns we run are based on robust and credible evidence, so we undertake and commission research to ensure this.

What we planned to do in 2010/2011:

We said we would summarise our research documents and disseminate the results throughout the workforce, and that we would undertake an independently-verified annual user satisfaction survey to gather feedback and measure satisfaction levels of our services.

What we achieved:

- We undertook a service user survey to assess satisfaction with our services and identify areas for improvement. Almost nine out of 10 people surveyed rated the support they received as good or excellent
- We published a hard-hitting report, *A long way from home*, in December highlighting the challenges of travelling for treatment. Over 40 MPs signed an Early Day Motion to express their support for CLIC Sargent on this issue and we generated over 50 pieces of national and regional media coverage based on the report findings
- We undertook research with our service teams to gauge the impact on children and young people with cancer and their families of proposed changes to the welfare system.

Investing in the development and improvement of services

It is crucial for CLIC Sargent to have systems and processes in place which enable us to monitor and evaluate how we perform as an organisation so that we can continue to prioritise quality and put service improvement at the heart of what we do.

What we planned to do in 2010/2011:

We said we would look at our key services to ensure they are working in the best way for children, young people and their families. We planned to implement a new and more consistent approach to assessment and care planning and to support the delivery of a more equitable service across the 0 to 24 age range. We aimed to make the CARE database available to all of our health and social care professionals.

What we achieved:

- We improved our capacity to deliver services effectively with more robust systems and processes, including the implementation of a Services Quality Assurance Framework and further roll out of our CARE relationship management database
- We ensured our staff are equipped with quality training and support in safeguarding and bereavement to provide the best possible service to our beneficiaries
- 2,040 volunteers gave an estimated 400,000 hours of their time to support the work of CLIC Sargent.

CLIC Sargent in Scotland

In 2010/2011, we raised £1.525 million in Scotland via community fundraising, charitable trusts, overseas challenges and treks. Each year CLIC Sargent in Scotland is supported by the many volunteers who give their time and donations to support children and young people with cancer and their families. A growth area of fundraising during this time was the increase in participation and income raised from CLIC Sargent overseas treks. This area of fundraising will be supported to maintain and hopefully grow further income in 2011/2012.

In Scotland our health and social care professionals include nurses, social workers, youth workers and play specialists, who provide clinical, practical and emotional support to children and young people with cancer and their families. We also offer Home from Home accommodation close to principal treatment centres in Glasgow and Edinburgh and a holiday service at our Malcolm Sargent House in Prestwick. These services continue to be needs-led which enables us to provide tailored support for children and young people with cancer and their families.

This year at the Scottish parliament CLIC Sargent has been part of the sub-committee consultation group, reviewing the Better Cancer Care Discussion Document and has also contributed to the debate and consultation around the educational needs of children with severe illness.

Chris Hollins, BBC presenter:

“As a patron of CLIC Sargent, I understand just how vital the charity’s services are for families affected by childhood cancer. CLIC Sargent provides a lifeline for young people who are struggling with cancer.”

Lucia, student and CLIC Sargent Intern, now aged 21, was diagnosed with acute lymphoblastic leukaemia in March 2005.

“I met Elizabeth, my CLIC Sargent Youth Development Worker, at a very difficult time in my life, she was my connection to other young people with cancer and was there when I needed somebody to talk to about what I was going through and discuss my options for the future.”

Personal stories – Mick and Faith

Mick



Mick, 21 years old, is from Newry in Northern Ireland and was diagnosed with a rare brain tumour in June 2010. He deferred his university place while he underwent chemotherapy and radiotherapy, but has now finished treatment and is intending to take up his place at Belfast University this autumn.

"I was in training for my second triathlon when I first noticed a small lump on my head. I'd been doing a lot of swimming and I spotted the lump when I was putting on and taking off my hat. When it started to grow and no-one seemed to know what it was I got it checked out at the doctors. It all happened so quickly. I had some scans and, just 10 days later, I was having brain surgery to remove a tumour. The tumour was malignant so I started chemotherapy and then radiotherapy.

"It's good to have someone to talk to outside of the medical team about getting on with ordinary, everyday life."

I met Laurena, my CLIC Sargent Social Worker, on my first day of chemotherapy and she's been brilliant. It's good to have someone to talk to outside of the medical team about getting on with ordinary, everyday life. I found that I had a lot of time to think and worry about things during

treatment. And deferring my place at university in Belfast really preyed on my mind. But Laurena helped me to work through what I needed to do, and it took some of the stress away.

Laurena also put me in touch with support groups and it was good to meet other young people in the same situation. Although I have a really supportive group of mates, it's sometimes hard for them to understand some of the issues you face when you have cancer. But I find that I can talk about treatment or benefits with my friends from the support groups as we understand what each other is going through.

I got a financial grant within a week or so of being diagnosed. It's a 70 mile round trip from my house to the hospital, which takes two hours on a traffic-free day and costs around £15 in petrol for each trip. I hadn't really thought about how I would cope on the money front but, as I was up and down from the hospital so often in the early days of my treatment, I did worry about how Mum and Dad would be able to afford the travel. So having the grant helped to take away some of that stress for me. Although I do still feel bad that my parents and girlfriend are my taxi drivers, and they don't enjoy getting up at 6.30am to take me to hospital!

I can't wait to start university. My view is that you just have to get on with it and not let it hold you back."





Faith

Faith, three years old, is from Thurso in Scotland and was diagnosed with neuroblastoma in December 2007. She had a number of surgeries to treat her cancer and is now doing well. Nathalie, her mum, describes the experience of dealing with the impact of cancer.

"When Faith was diagnosed with neuroblastoma she was only eight weeks old. She had to have a number of surgeries in Glasgow to remove the tumours in her abdomen. My husband, Steven, and I would drive to Glasgow, which is far from where we live in Thurso, and we'd always need to stay there because you simply can't make the journey there and back in a single day. We really benefitted from being able to stay in CLIC Sargent's Home from Home in Glasgow, Cruachan House, without charge. That was great and, at weekends, when she was well enough, Faith could stay there too so that the whole family was together. Everything we might have needed was provided so it was fantastic. We used the home like a base. Family could visit us there and we could do a load of washing or cook a meal. They sound like small things but they make you feel more normal, even though what you're going through is far from normal. We simply wouldn't have been able to get through without the Home from Home in Glasgow. It

meant Steven and I could stay together and be there for Faith. It doesn't bear thinking about if one of us had to stay at home, miles away from the hospital.

The £200 we received early on from CLIC Sargent was great to keep us ticking over, and our CLIC Sargent Social Worker, Evelyn, helped us work out what benefits and support we were entitled to, as well as assisting us with the forms.

"We simply wouldn't have been able to get through without the Home from Home in Glasgow."

Having Evelyn there to talk to and explain things the doctors were saying helped a lot. You really can't think straight and things like tackling benefits forms, which you really need to do, is an added stress. But she simplified everything for us, making it easier to deal with.

In April 2011 we were also able to have a free week-long holiday at CLIC Sargent's Malcolm Sargent House in Prestwick. It was a great break from everything and our family really enjoyed it. Malcolm Sargent House caters for families and has lots of facilities. It was nice to have a chance to get away and spend time just the three of us, as a family away from the hospital – something we hadn't really been able to do.

CLIC Sargent really is a great charity. The support we've received has definitely made things a lot easier for us."



Objectives for 2011/2012

We are operating in a volatile external environment as we implement plans for 2011/2012. Plans to reform the NHS include a major shift in how services are commissioned and it is expected that there will be significant reductions in the workforce and in budgets. In addition, local authorities are expected to make widespread changes to services following last year's Comprehensive Spending Review. However, our strengthened focus on delivering outcomes and recognition of the value of our services, and how they can help deliver key objectives in the Department of Health's *Improving Outcomes – A Strategy for Cancer*, present opportunities.

2011/2012 will remain a year of continued momentum and delivery. We will carry on rolling out the key worker project and strengthening our internal systems and processes. It will also be a foundation year for the delivery of a potential growth strategy to enable us to raise the funds to meet gaps in our services provision and improve our financial resilience.

We intend to build on the success of the Tesco Charity of the Year partnership by developing further relationships to build our profile and raise income, and will look to balance our portfolio of income streams to provide sustainable growth.

▶ Improving health and wellbeing outcomes

We will develop, improve and refine our current range of services

We will continue to lead the development of the children's specialist key worker role.

▶ Reducing the practical and financial burden of cancer

We will build and develop our relationships with stakeholders and service providers at a national and local level to influence how services are delivered

We will continue to seek to influence the reforms to Disability Living Allowance and its implementation

We will seek to develop and further improve our grants programme so that it better meets the needs of our service users

We will continue with our Northern Ireland appeal to build two new Homes from Home in Belfast, within walking distance of the Royal Belfast Hospital for Sick Children and The Belfast City and Northern Ireland Cancer Centre. The appeal aims to raise £4 million to provide free self-catering accommodation close to these specialist treatment centres for children and young people with cancer.

▶ Building support and understanding and reducing isolation

We will deliver improvements to our bereavement service so that we can best help and support bereaved families

We will deliver improvements to our information service including our information for newly-diagnosed families and will review all new and existing materials so that it meets Information Standard criteria

We will maintain and improve our performance of the *Hear by Right* standards, strengthening the existing participation and feedback opportunities for children and young people and establishing new ways for them to be involved in our work

We will lay the foundations for future growth of our services, including piloting a new approach to supporting young people aged 19 to 24 years-old and embedding systems and structures to support our staff over the coming years.

▶ Researching for better futures

We will develop and build our evidence base to support our influencing work and effectively demonstrate the needs of children and young people with cancer to policy-makers

We will use our evidence base to highlight gaps in provision or support for children and young people with cancer and will use this to inform ongoing policy and influencing activity

We will undertake new research to establish the costs of cancer to children and young people with cancer and their families.

▶ Investing in the development and improvement of services

We will review and strengthen our systems and processes to become more efficient and lay the foundation for future growth

We will develop and test robust outcome measures that ensure we are able to improve outcomes for children and young people with cancer and their families through evidence-based clinical, social, emotional and practical support (including bereavement support)

We will redevelop our website to improve our information offering for those we support and provide a more customer-focused approach for our supporters

We will continue to implement the Information Standard and to review and strengthen the processes we use to develop and review material. All of our current health and social care information will be updated in line with the standard by early 2013.



Strategy for 2011 to 2016

Alongside developing our plans for 2011/2012 we have also been reviewing our objectives for the next five years, developing an overall strategic direction for the period 2011 to 2016.

Our new strategy highlights our purpose and ambition to ensure that all children and young people aged 24 and under who have been diagnosed with cancer can access a range of services that meet their needs.

At the moment there are significant gaps in our provision for the children and young people we aim to support. While we register 95% of children aged 0 to 15, we only register 60% of young people aged 16 to 18, and 40% aged 19 to 24. This means many children and young people may be missing out on the vital support they need.

Our strategic objectives

Our focus will be on improving the care and support children, young people and their families receive and ensuring we can deliver more as an organisation.

Our aims are to:

1. Understand and meet the needs of children and young people and their families
2. Deliver improved outcomes for children and young people with cancer and their families through evidence-based clinical, social, emotional and practical support (including bereavement support)
3. Influence decision-makers at all levels (from the school head to Secretary of State) so that children and young people can live life to the full
4. Increase voluntary income so that we can reach more children and young people with cancer and ensure our financial resilience
5. Continue to build an effective and efficient organisation, working in partnership with statutory bodies, other charities and our supporters.

The strategic objectives above will help guide our work over the next five years as we seek to achieve our purpose. From 2011/2012 onwards, our objectives and principal activities will be aligned with the four key aims we have outlined earlier in this report on page 7 which articulate our purpose.

Personal stories – David and Starr

David

David, five years old, is from North Wales and was diagnosed with neuroblastoma in September 2009 which he was still receiving treatment for at the time of writing this report. Michelle, his grandmother and guardian, describes dealing with the shock of his diagnosis and treatment.

“David was three years old when he was diagnosed. He had been struggling with pain in his hips, which we never imagined would be cancer. He had some initial tests which showed it might be cancer, so we travelled to Alder Hey Children’s Hospital in Liverpool for more tests, which confirmed it was a stage four neuroblastoma.

“The grant was one less thing to worry about when you are thinking about treatment and also looking after five children.”

He has been on treatment now for almost two years which has included chemotherapy and MIBG, a radioactive treatment. David needed to travel to London from his home in North Wales to get this treatment.

His treatment has affected the entire family. His brothers and sisters are aware that David is very unwell. He was diagnosed on his first day of

pre-school and hasn’t been back since, so we’re all together at home. Our CLIC Sargent Nurse, Eleri, has been great. Not just with the medical support, which has been amazing, but also with emotional support. She takes bloods at home and David responds really well to her.

Sue, our CLIC Sargent Social Worker, has also been absolutely brilliant, supporting my family at a really difficult time. As soon as I have needed anything it’s been sorted with the minimum of fuss. She also helped me apply for a CLIC Sargent grant, which helped and was also a relief as it’s expensive travelling to and from hospital for appointments. The grant was one less thing to worry about when you are thinking about treatment and also looking after five children.”





Starr

Starr, 14 years old, is from Skegness in Lincolnshire and was diagnosed with a brain tumour in November 2009. She has now completed treatment and is getting ready to return to school. Her mum, Karina, describes the impact of cancer on her and Starr's life.

"Starr began suffering from headaches which I thought were connected to an ear infection or a problem with her eyesight. But when she went for an eye test, the optician said she should be taken to a hospital straight away. I took Starr and she was diagnosed with medulloblastoma – a type of brain tumour. It was such a huge shock and it took me a while to come to terms with it.

Three days after diagnosis, she had surgery to remove the tumour. It was such a quick process. I didn't think the surgery would be so damaging. It left her paralysed down her right side and she had to learn how to speak and walk again. I was so proud of her when, just two months later, she did a 5k walk with me to fundraise for CLIC Sargent!

Our CLIC Sargent Social Worker, Adama, supported us through Starr's treatment, which included chemotherapy and radiotherapy. I wasn't working at the time and I had to take a break from my training course in nursing so that I could look after her. You never realise how the cancer journey can affect so many different aspects of life. Adama supported both of us, from providing emotional support for Starr, to getting me back to work. She never let us down.

"...it was a lifeline to be able to relax at Billy's House and talk to other parents who understood what I was going through."

I was sleeping at the hospital so that I didn't have to make the five-hour round trip from home, which was difficult because you just want to be somewhere comforting. CLIC Sargent offered me

a place to stay at Billy's House, over the road from the hospital in Nottingham. During the first tough stages of Starr's treatment it was a lifeline to be able to relax at Billy's House and talk to other parents who understood what I was going through. Starr was also able to stay there when she was well enough, which gave her a break from the ward. I was worried that we wouldn't be together enough during her treatment, but Billy's House gave us the opportunity to enjoy some quality time in an environment just like home.

When Starr was going through treatment my head was everywhere. Costs really started piling up, but the care grant from CLIC Sargent took the pressure off and helped to make me feel more secure.

Adama has suggested we take a holiday at Malcolm Sargent House and we've decided to book some dates. Starr and I have been through so many ups and downs in the last few years and we can't wait to get away and relax in a new environment."



In good company – the views of people we work with and our supporters

When people hear about the great work we do and the difference we make to the lives of children, young people and their families, they want to get involved. Over the last year our family of supporters has grown considerably.

Patsy Palmer, actress on Eastenders:

"As a mum I can only imagine how devastating it must be to be told your child has cancer. CLIC Sargent does an amazing job of supporting children and young people through cancer, every step of the way."



Matt Cardle, winner of XFactor in 2010:

"I know from my own experience how difficult it can be for children to deal with the emotional impact of cancer – that's why the work of CLIC Sargent is so valuable."

Gary Lineker, footballing legend and sports presenter:

"Being a father who has had first-hand experience of CLIC Sargent services, I can tell you that nothing prepares you for what could be the worst time of your life. However, the support that CLIC Sargent offers families during this time is vital and I am proud to be a patron of this wonderful charity."

Ashley Slanina-Davies, actress on Hollyoaks:

"CLIC Sargent support children, young people and their families so they don't have to face cancer alone. It's such a worthwhile cause and that is why I support them."



Gaby Roslin, TV presenter:

"CLIC Sargent provides absolutely crucial support for children and young people with cancer, as well as their whole families. I believe wholeheartedly that the services that they provide really change lives."



Scott Mills, BBC Radio 1 DJ:

"Helping children and young people with cancer is a really worthwhile cause. That's why I'm proud to support CLIC Sargent."



Susan Young, Chair of the Fantasy Ball committee and patron:

"CLIC Sargent plays an absolutely vital role in supporting children and young people with cancer and their families. Many people would be lost without this support which is why the Fantasy Ball committee feels so passionately about this cause and intends to raise even more funds next year."

Tim Sisson, who supports CLIC Sargent with a regular donation:

"Knowing the challenges families face in dealing with cancer made me realise how important the work of CLIC Sargent is. I honestly don't know how families would cope without them. I am glad to support CLIC Sargent with a regular gift, and am looking forward to raising even more money this coming year."

Caroline Walters, Head of Corporate Social Responsibility for JD Wetherspoon:

"Wetherspoon is proud of its ongoing relationship with CLIC Sargent. To date its pub staff and customers, as well as staff at the company's head office, have raised in excess of £4 million for this wonderful charity. We are committed to supporting CLIC Sargent until 2015 and our aim is to raise many more millions to support its wonderful work."

Jo Buckley, People Recognition and Charity Partnership Manager, Virgin Trains:

"CLIC Sargent does amazing work and we are delighted and proud to support this worthwhile cause. It's been a pleasure to work with them. They have a clear understanding of our needs and what we are trying to achieve through the partnership and together we've already raised over £280,000."



▶ Emma Manley, 27, a volunteer from Essex:

"I volunteered for CLIC Sargent because they are an amazing charity with extremely dedicated workers that go the extra mile when it comes to events such as the London Marathon. I will certainly be volunteering again!"

Jamie, 26, a volunteer from London:

"CLIC Sargent does so much for children and families battling cancer all over the UK. Being able to give my time to a charity that gives so much means the world to me."

Lady Helen Taylor, CLIC Sargent's Ambassador:

"Supporting children and young people with cancer is such a worthwhile cause. CLIC Sargent is there from the start with financial, practical and emotional help, and I've seen first-hand the difference that it makes to the whole family. I am delighted and proud to support this wonderful charity."

Josie Gibson, winner of Big Brother 2010:

"Developing cancer as a child or young person can be devastating. The work CLIC Sargent does in supporting children, young people and their families to deal with cancer is amazing."

Katy Wakefield, who coordinated a street collection for CLIC Sargent in Worcester St Peters in 2010:

"It was a wonderful day! My chance to give something back to a fantastic charity that has been so supportive to us as a family."

Structure, governance and management

CLIC Sargent is a registered charity in England and Wales (No. 1107328) and in Scotland (SC039857) and a company (No. 5273638) limited by member guarantees. Our registered office is as shown on page 57 and we are governed by Memorandum and Articles of Association that were adopted on 29 October 2004 and as amended in February 2008.

Our Trustees, patrons and senior executives of CLIC Sargent are listed on pages 56-57. Our principal place of business and the external advisers of CLIC Sargent are set out on page 57.

The Board

The Board of Trustees ('the Board') is responsible for the overall governance of CLIC Sargent and meets at least four times each year. The number of Trustees cannot be fewer than six or more than 14. The Governance Committee is responsible for the selection and recruitment of new Trustees, using a transparent recruitment process with all appointments approved by the full Board. A skills audit is used to identify the skills, experience, characteristics and backgrounds that are needed to provide high quality effective governance.

One third of the Trustees must retire each year and may stand for re-election, subject to serving for up to a maximum six-year term, after which they may seek re-election for a further three-year period, subject to a two-thirds majority vote by the Board. Trustees are bound by a signed Code of Conduct and on joining undergo an induction programme suitable to their needs. Training on external and organisational issues is provided throughout the year.

Strategic management

The Board is responsible for setting an appropriate strategy for the charity. It also ensures that relevant performance measures are in place. The Board receives regular reports on all aspects of the charity's work.

The Trustees and the senior management team undertook a review of governance against current best practice. The resultant restructure reduced the number of Board sub-committees to three. The terms of reference for these committees are summarised below:

Resources committee

The resources committee is a sub-committee of the Board, with responsibility for assisting the Board to discharge its duties in the following areas:

- ◆ Financial and operational performance and procedures
- ◆ Property transactions
- ◆ Annual plans and budgets
- ◆ Investments
- ◆ Reserves

Power to act for the charity on financial matters has been delegated to this committee by the Board.

Audit committee

The audit committee is a sub-committee of the Board with responsibility for monitoring and reviewing:

- The policies and processes for the identification, assessment and management of risk, including financial control
- The charity's accounts to assess the integrity of financial reporting
- The scope, results and effectiveness of external and internal audit
- The independence of the external auditors, their range of non-audit services and fees.

Governance committee

The governance committee is a sub-committee of the Board with responsibility for:

- Ensuring that the Board governance structure of CLIC Sargent is fit for purpose
- Monitoring and reviewing the composition of the Board of Trustees to ensure that the Board has the appropriate blend of skills and experience
- Leading the process of identifying and recruiting new Trustees
- Taking responsibility for Trustee induction, support and development, including ensuring that an effective performance appraisal programme is in place
- Reviewing staff and volunteer governance issues and where necessary making appropriate recommendations to the Board.

Chief Executive

Authority to conduct CLIC Sargent's day-to-day activities is delegated to the Chief Executive, who is responsible for ensuring that the agreed strategy and policies are carried out. A senior management team reports to the Chief Executive and meets fortnightly.

Risk management

The audit committee has delegated authority from the Board to ensure that an active risk management process is in place and forms part of CLIC Sargent's ongoing organisation activity. During the year a new enterprise risk management framework was introduced enabling the Trustees to continue to identify and manage the key risks facing the charity. The principal risk facing the charity is the uncertain external economic environment. The Trustees confirm that they have identified and fully understand the risks to which the charity is subject and that systems are in place to manage these risks.

Financial review and results for the year

The Consolidated Statement of Financial Activities (SOFA) set out on page 40, shows the financial results for CLIC Sargent and its trading subsidiary.

The total income raised in the year was £26.49 million, which was approximately £8 million more than the previous 12 months as we benefited from being the Tesco Charity of the Year partnership and from other corporate partnerships. Support from direct marketing and major donors initiatives remained strong.

Total resources expended increased to £21.14 million which resulted in a surplus of £5.35 million for the year. This surplus is mainly attributable to the work underpinning our partnership with Tesco. The funds raised from this partnership will be spent on delivering services in the next two financial years.

Total funds at the year-end increased to £18.36 million.

Total funds restricted for specific purposes increased by £1 million to £5.7 million. During the year £8 million was raised and after paying for the costs of fundraising, £2.8 million was applied to charitable activities. As Paul's House, our London Home from Home, became operational a further £3.5 million was transferred to the fixed asset reserve.

Unrestricted reserves increased by £4.3 million to £12.6 million of which £3.5 million were free reserves.

The trading subsidiary had a turnover of £600,000 and net profit of £230,000, all of which was paid as Gift Aid to the charity.

Reserves

Free reserves comprise the total reserves available to the charity, less those reserves whose uses are restricted or else designated for specific purposes.

Each year the Trustees review the policy for maintaining free reserves, taking into consideration the major risks faced by the charity, their likely impact on income and planned expenditure, and an assessment of the ways to mitigate such risks. As a result of this review the Trustees agreed a policy that would ensure the safeguarding of charitable commitments and the funding of operational expenditure, during a period of significant downturn. The reserves would also provide working capital and build a strategic fund for developments. The Trustees felt that in order to meet the objectives of this policy a minimum of £6 million should be held in free reserves. Free reserves at 31 March 2011 amounted to £3.5 million, an increase of £905,000 over the prior year. Having reviewed this position the Trustees consider that the level of reserves is acceptable in the shorter term because there are £5.7 million of restricted reserves available to fund ongoing service delivery over the next two years. The strategy for 2011 to 2016 contains measures to increase the level of free reserves by the end of that period.

Going concern

The charity's financial position and performance has been outlined in the financial review above. The Trustees have assessed projected future income, expenditure, and cash flows over the period to 31 March 2012 and analysed the charity's reserves position and liquid assets and its ability to withstand a material decline in incoming resources. Consideration has been given to the stability, predictability, and diversity of various income streams in making this assessment.

The Trustees have concluded that there is a reasonable expectation that CLIC Sargent and its wholly-owned trading subsidiary CLIC Sargent Promotions Ltd have adequate resources to continue activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the accounts.

Investments

The resources committee is responsible for overseeing the overall investment strategy and for the oversight of its implementation by, and the performance of, the charity's investment managers.

The Trustees have continued to adopt a conservative investment policy that seeks first to protect the reserves of the charity, and second, to achieve an appropriate return. During 2010/2011 the charity continued to hold liquid assets due to the prevailing market conditions.

UBS Wealth Management act as our investment advisors.

Employees and volunteers

Employees

This year was a testing one for the sector and the charity due to the continued difficult economic environment and the support of our staff has been essential in navigating through these challenging times. Throughout 2010/2011, our priority has been to ensure our employees were kept informed about the direction of the charity and our progress in ensuring the charity's future financial health.

Employees are kept informed about day-to-day news and events, and information is provided on a regular basis through meetings, briefings and the CLIC Sargent intranet. All employees are encouraged to give their views about any issue within the charity, which included input at a staff conference, and there is a formal opportunity for staff consultation through the staff forum. We are committed to providing equal opportunities in everything we do, and we have a range of policies to support this – including a Carer's Policy. We are also committed to the professional and personal development of all of our staff through learning and development opportunities, supervision and appraisal. We have been able to continue our personal development commitment to our staff in a cost-effective manner by using the resources of many of our corporate supporters, including Tesco, Virgin Trains, hmv, Virgin Unite, and Skillsoft to deliver a wide range of face-to-face and e-learning opportunities. We are most grateful to our supporters for these opportunities.

Volunteers

CLIC Sargent relies heavily on the support of volunteers who give their time and commitment to helping us in our work with children and young people with cancer. There are over 2,000 volunteers working throughout the UK in a wide range of roles. Hundreds of these volunteers work in our shops and in local fundraising committees organising a wide range of events. We also have a number of volunteers who work with our services, including in our Homes from Home and in our Malcolm Sargent House holiday home. Our patrons (listed on page 57) provide invaluable support, giving their time and energy at fundraising events, hospital visits and a range of other activities. We have a range of young people and parent/carer support groups in which individuals volunteer to support others. Our User Participation Manager has developed a participation strategy, and children and young people have joined our Young People's Advisory Group to

advise the CLIC Sargent Trustees and management team on key issues. We have implemented a successful internship programme, and a work experience and volunteering programme for children and young people with cancer, with opportunities both within the charity and with our corporate and other partners.

Pensions

CLIC Sargent operates defined contribution pension schemes for our employees.

Disclosure of information to auditors

With regard to the preparation of this Annual Report and Accounts:

- ◉ As far as each Trustee is aware, there is no relevant audit information of which the charity's auditors are unaware
- ◉ Each Trustee has taken all of the steps that a Trustee might reasonably be expected to have taken to be aware of relevant audit information and to establish that the charity's auditors are aware of that information.

Statement of Trustees' responsibilities for the accounts and corporate governance

The Trustees are responsible for preparing the Trustees' report and the accounts in accordance with applicable law and regulations.

Company and charity law requires the Trustees to prepare accounts for each financial year in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards) and applicable law.

Under company and charity law the Trustees must not approve the accounts unless they are satisfied that they give a true and fair view of the state of affairs of the charity and the group and of the group's net incoming/outgoing resources for that period. In preparing these accounts, the Trustees are required to:

- ◉ Select suitable accounting policies and then apply them consistently
- ◉ Make judgements and estimates that are reasonable and prudent
- ◉ State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts
- ◉ Prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity and the group will continue to operate.

The Trustees are responsible for keeping proper accounting records that are sufficient to show and explain the transactions of the charity and the group, and disclose with reasonable accuracy at any time the financial position of the charity and the group and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees have overall responsibility for ensuring that the charity has appropriate systems and controls, financial and otherwise, to provide reasonable assurance that:

- ◆ The charity is operating efficiently and effectively
- ◆ Proper records are maintained and financial information used within the charity, or for publication, is reliable
- ◆ The charity complies with relevant laws and regulations.

Internal controls over all forms of commitment and expenditure continue to be refined to improve efficiency. Processes are in place to ensure that performance is monitored and that appropriate management information is prepared and reviewed regularly by both the senior management team and the Board of Trustees. The systems of internal control are designed to provide reasonable, but not absolute, assurance against material misstatement or loss.

They include:

- ◆ A strategic plan and annual budget approved by the Trustees
- ◆ Regular consideration by the Trustees of financial results, variances from budgets, non-financial performance indicators and benchmarking reviews
- ◆ Delegation of day-to-day management authority and segregation of duties
- ◆ Identification and management of risks.

This report was approved by the Trustees and signed on their behalf by:



Daphne Pullen
Chair
4 August 2011

Independent auditor's report to the members of CLIC Sargent Cancer Care for Children

We have audited the accounts of CLIC Sargent Cancer Care for Children for the year ended 31 March 2011 which comprise the Consolidated Statement of Financial Activities, the group and charity balance sheets, the consolidated cash flow statement and the related notes numbered 1 to 24.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the charitable group's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and to the charitable company's Trustees, as a body, in accordance with section 44(1c) of the Charities and Trustee Investment (Scotland) Act 2005. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of Trustees and auditor

As explained more fully in the statement of Trustees' responsibilities, the Trustees (who are also the directors of the charitable company for the purpose of company law) are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view.

We have been appointed as auditor under section 44(1c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with regulations made under those Acts.

Our responsibility is to audit and express an opinion on the accounts in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the accounts

An audit involves obtaining evidence about the amounts and disclosures in the accounts sufficient to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Trustees/directors; and the overall presentation of the accounts.

We read all the information in the Trustees' report and any other surrounding information to identify material inconsistencies with the audited accounts. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on accounts

In our opinion the accounts:

- Give a true and fair view of the state of the group's and the charitable company's affairs as at 31 March 2011 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005 and Regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

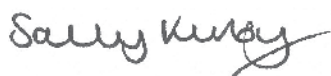
Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Trustees' report for the financial year for which the accounts are prepared is consistent with the accounts.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 or the Charities Accounts (Scotland) Regulations 2006 (as amended) requires us to report to you if, in our opinion:

- The parent charitable company has not kept adequate accounting records
- The parent charitable company accounts are not in agreement with the accounting records and returns
- Certain disclosures of Trustees' remuneration specified by law are not made
- We have not received all the information and explanations we require for our audit.



Sally Kirby
Senior Statutory Auditor

For and on behalf of Crowe Clark Whitehill LLP
Statutory Auditor
London

Date: 19 September 2011

Crowe Clark Whitehill LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006.

Consolidated statement of financial activities

For the year ending 31 March 2011

	Notes	Unrestricted funds	Restricted funds	2011	2010 (as restated)
		£'000	£'000	£'000	£'000
Incoming resources					
Generated funds:					
Voluntary income					
Donations and other voluntary income	2	13,174	7,505	20,679	12,852
Legacies		2,549	472	3,021	2,809
Activities for generating funds:					
Shop and trading activities		2,664	–	2,664	2,605
Investment and other income	3	43	78	121	140
Total incoming resources		18,430	8,055	26,485	18,406
Resources expended					
Cost of generating funds:					
Fundraising costs		5,109	727	5,836	5,385
Shop and trading activities		1,950	–	1,950	1,876
		7,059	727	7,786	7,261
Net income available for charitable activities		11,371	7,328	18,699	11,145
Charitable activities:					
Improving health and wellbeing outcomes		2,298	2,514	4,812	3,902
Reducing the practical and financial burden of cancer		3,464	47	3,511	2,960
Building support and understanding, and reducing isolation		3,485	99	3,584	2,932
Researching for better futures		679	9	688	684
Investing in the development and improvement of services		451	117	568	461
Total direct charitable expenditure		10,377	2,786	13,163	10,939
Governance costs		194	–	194	206
Total resources expended	5	17,630	3,513	21,143	18,406
Net incoming resources before investment gain	4	800	4,542	5,342	–
Realised gain on investment assets		–	–	–	149
Net incoming resources after investment gain		800	4,542	5,342	149
Transfer between restricted funds and unrestricted funds	16	3,576	(3,576)	–	–
Surplus for the year		4,376	966	5,342	149
Unrealised gain on investment assets		9	–	9	10
Net movement in funds		4,385	966	5,351	160
Balances brought forward (as previously reported)	24	10,363	4,760	15,123	15,146
Prior year adjustment	24	(2,110)	–	(2,110)	(2,292)
Balances brought forward as restated		8,254	4,760	13,014	12,854
Fund balances carried forward		12,639	5,726	18,365	13,014

All amounts shown above relate to continuing operations.
The notes on pages 43 to 55 form part of these financial statements.

Balance sheets

As at 31 March 2011

	Notes	Group		Charity	
		2011	2010 (as restated)	2011	2010 (as restated)
		£'000	£'000	£'000	£'000
Fixed assets					
Tangible fixed assets	9	8,256	7,862	8,256	7,862
Investments	10	137	129	237	229
		8,393	7,991	8,493	8,091
Current assets					
Stock	11	98	103	–	–
Debtors	12	5,099	3,076	5,157	3,194
Cash at bank and short term deposits		8,007	4,490	7,937	4,375
		13,204	7,669	13,094	7,569
Creditors					
Amounts falling due within one year	13	(3,000)	(2,388)	(2,990)	(2,388)
Net current assets		10,204	5,281	10,104	5,181
Creditors					
Amounts falling due after one year	14	(232)	(258)	(232)	(258)
Net assets	15	18,365	13,014	18,365	13,014
Funds					
Restricted funds	16	5,726	4,760	5,726	4,760
Unrestricted funds					
Free reserves	18	3,502	2,597	3,502	2,597
Designated funds	18	8,667	5,187	8,667	5,187
Revaluation reserve	18	470	470	470	470
Total funds		18,365	13,014	18,365	13,014

The notes on pages 43 to 55 form part of these financial statements.

These financial statements were approved by the Board of Trustees and authorised for issue on 4 August 2011.



Daphne Pullen
Chair



Henry Kenyon FCA
Treasurer

Consolidated cashflow statement

For the year ending 31 March 2011

	Notes	2011		2010 (as restated)	
		£'000	£'000	£'000	£'000
Net cash inflow/(outflow) from operating activities	21		4,198		(2,346)
Return on investments and servicing of finance					
Interest and other income received			121		140
Capital expenditure and financial investment					
Purchase of property		(540)		(1,615)	
Purchase of other tangible fixed assets		(262)		(305)	
Sales of property and other tangible fixed assets				10	
Sale of investments		–		1,070	
Cash (outflow) for capital expenditure and financial investment			(802)		(840)
Net cash inflow/(outflow) before financing	22		3,517		(3,046)
Increase/(decrease) in cash			3,517		(3,046)

The notes on pages 43 to 55 form part of these financial statements.

Notes to the accounts

For the year ending 31 March 2011

1. Accounting policies

The principal accounting policies, all of which have been applied consistently throughout the year are set out below:

(a) Basis of accounting

The accounts have been prepared under the historical cost convention, with the exception of investments and certain properties, which are included at market value. The accounts have been prepared in accordance with the Companies Act 2006, the Statement of Recommended Practice (SORP), "Accounting and Reporting by Charities", published in October 2005 and applicable accounting standards (UK GAAP). After making enquiries, the Trustees have a reasonable expectation that the charity has adequate resources to continue its activities for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the accounts as outlined in the statement of Trustee responsibilities on page 36.

The group statement of financial activities (SOFA) and balance sheet consolidate the accounts of the charity and its subsidiary undertakings. The results of the subsidiaries are consolidated on a line by line basis.

The charity has availed itself of Paragraph 3 (3) of Schedule 4 of the Companies Act and adapted the Companies Act formats to reflect the special nature of the charity's activities. No separate SOFA has been presented for the charity alone as permitted by Section 230 of the Companies Act 2006 and paragraph 304 of the SORP.

(b) Company status

CLIC Sargent Cancer Care for Children is a company limited by guarantee. The members of the company are the Trustees. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

(c) Taxation

The company, which is a registered charity, is not liable to corporation tax.

(d) Funds

Restricted funds are funds on which donors have imposed specific restrictions or which have been raised for particular purposes. The aim and use of each restricted fund is set out in the notes to the accounts.

Designated funds represent unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the accounts.

Free reserves are available for use at the discretion of the Trustees in pursuit of the general objectives of the charity.

Investment income and gains are allocated to the appropriate fund.

(e) Incoming resources

All incoming resources are included in the accounts when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. For legacies, entitlement occurs when the charity has been formally notified of an impending distribution and there is reasonable assurance of the value. Income relating to events is recognised in the period in which the event occurs.

The charity benefits from gifts in kind in the form of volunteer time and unclaimed out of pocket expenses – these are not recognised in the accounts. In addition many individuals, companies and organisations provide facilities, equipment and services such as advertising free of charge. The charity recognises, where possible, the value of these benefits in the accounts at fair market value. Items donated for resale are included in shop income when sold and no value is placed on stock at the year end.

Notes to the accounts

For the year ending 31 March 2011 (continued)

1. Accounting policies (continued)

(f) Resources expended

All expenditure is accounted for on an accruals basis and has been classified to expenditure categories on a direct basis where appropriate or allocated in line with managerial and budgetary responsibilities using several criteria, which include headcount, time and space costs.

Cost of generating funds comprise the salaries, direct expenditure and overhead costs incurred in carrying out fundraising, including events, the cost of trading and running the charity's shops and the costs attributable to managing investments and raising investment income.

Grants payable are charged in the year when the offer is conveyed to the recipient except in those cases where the offer is conditional, such grants being recognised as expenditure when the conditions attaching are fulfilled.

Support costs are those costs incurred directly in support of expenditure on the objects of the charity and include the staffing and associated costs of administering and managing grants and the operational management of the charity. Costs have been allocated across each cost category on the basis of head count and activity.

Governance costs are those incurred in the governance of the charity in compliance with constitutional and statutory requirements.

(g) Tangible fixed assets, depreciation and revaluation

Depreciation is provided on all tangible fixed assets using a straight line basis over their expected useful economic lives as follows:

Freehold land	nil
Freehold buildings	50 years
Furniture and fittings	3–5 years
Caravans	5 years
Motor vehicles	4 years

Assets under construction represent those assets that are undergoing improvements prior to being made operational. During this phase no depreciation is charged.

Individual items costing £2,000 or less are not capitalised and any net book values below this threshold are considered to be immaterial to these accounts.

During the year, a change was made to the accounting policy for freehold properties resulting in the splitting of this asset class in to two sub-classes:

Charitable service properties

These properties are valued at historical cost.

Shops and offices

These properties, together with the investment property were revalued at open market value during January 2008 for the 2007 accounts. The valuation was undertaken by professional chartered surveyors and property consultants. The value of the properties is kept under review by the Trustees on an annual basis and a professional valuation is undertaken every five years, as required by FRS 15 Tangible Fixed Assets.

The change in accounting policy requires the net book value of charitable service properties to be based on historical cost whereas shops and offices are held at value based on the last valuation taken in January 2008. The change in accounting policy has resulted in a prior year adjustment of £2.11m. Total funds after the restatement came to £13.01m. The net book value of the total portfolio of freehold properties was restated as £7.08m in the prior year, and in line with the new policy is £7.59m at year end date.

All fixture and fittings are depreciated in accordance with the above policy with the exception of leasehold capital purchases. These items are depreciated over the shorter of the lifetime of the leasehold and 3-5 years.

(h) Investments

All the charity's investments are made in accordance with the powers contained within the Memorandum and Articles of Association. Investments are stated at market value. Realised and unrealised gains and losses are shown separately in the appropriate section of the accounts. The historical cost of investments is shown in the notes to the accounts.

Property investments are stated at open market value, following a revaluation by professional surveyors.

Notes to the accounts

For the year ending 31 March 2011 (continued)

1. Accounting policies (continued)

(i) Research expenditure

All research expenditure is included in the accounts for the year in which the commitment is incurred.

(j) Stock

Stock consists of purchased goods for resale and is valued at the lower of cost and net realisable value. Items donated for resale or distribution are not included in the accounts until they are distributed or sold.

(k) Pension costs

The charity contributes to defined contribution, personal pension schemes on behalf of its employees. The amount charged in the statement of financial activities represents the contributions payable to the schemes in respect of the current accounting period.

The organisation has an obligation to provide three unfunded pensions. This has been included under creditors falling due after one year. Full FRS17 disclosure has not been reflected in the accounts as the Trustees consider this to be immaterial against the costs of undertaking a full actuarial valuation. Each year the Trustees will seek a market quotation to provide these pensions.

(l) Finance and operating leases

Rentals applicable to operating leases are charged to the accounts on a straight line basis over the lease term.

Assets purchased under finance leases are capitalised as fixed assets.

Obligations relating to these agreements are included under creditors in the balance sheet. The difference between the capitalised costs and the total obligation under the leases represents the finance charges. Finance charges are recognised in the accounts at a constant rate over the lease term.

2. Donations and other voluntary income

During the year total donations and other voluntary income (excluding legacies) increased by £7.8m to £20.68m (2010: £12.85m). £6.6m of this increase was attributable to the Tesco Charity of the Year partnership. There were also increases in other corporate donations, income from runs and major donations.

3. Investment and other income

	2011	2010
	£'000	£'000
Income from listed investments – UK	4	33
Interest received	28	24
Rental income	4	4
Other income	85	79
	121	140

Notes to the accounts

For the year ending 31 March 2011 (continued)

4. Net incoming resources

	2011	2010 (restated)
	£'000	£'000
This is stated after charging:		
Depreciation	411	168
Payments under operating leases:		
• land and buildings	1,142	1,034
• other	3	21
Auditor's remuneration:		
• audit	27	20
Trustees' liability insurance	8	8

5. Analysis of total resources expended

	Staff costs	Support costs	Other	Depreciation	2011	2010 (as restated)
	£'000	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:						
Fundraising costs	2,840	454	2,456	86	5,836	5,385
Shop and trading activities	997	174	738	41	1,950	1,876
	3,837	628	3,194	127	7,786	7,261
Charitable expenditure:						
Improving health outcomes and wellbeing	3,318	497	882	115	4,812	3,902
Reducing the practical and financial burden of cancer	1,425	262	1,760	64	3,511	2,960
Building support and understanding, and reducing isolation	1,700	465	1,346	73	3,584	2,932
Researching for better futures	567	97	–	24	688	684
Investing in the development and improvement of services	350	24	186	8	568	461
	7,360	1,345	4,174	284	13,163	10,939
Governance costs	160	34	–	–	194	206
Total resources expended	11,357	2,007	7,368	411	21,143	18,406

Notes to the accounts

For the year ending 31 March 2011 (continued)

6. Analysis of total resources expended (continued)

Support costs	Office services	Corporate	Finance	IT	HR	Total 2011	Total 2010
	£'000	£'000	£'000	£'000	£'000	£'000	£'000
Cost of generating funds:							
Fundraising costs	206	7	91	62	88	454	605
Shop and trading activities	79	2	35	24	34	174	169
	285	9	126	86	122	628	774
Charitable expenditure:							
Improving health outcomes and wellbeing	232	6	96	68	95	497	303
Reducing the practical and financial burden of cancer	119	4	52	36	51	262	478
Building support and understanding, and reducing isolation	212	7	92	63	91	465	257
Researching for better futures	39	1	22	14	21	97	104
Investing in the development and improvement of services	10	1	5	3	5	24	25
	612	19	267	184	263	1,345	1,167
Governance costs	–	10	24	–	–	34	28
Total support costs	897	38	417	270	385	2,007	1,969

7. Employees

	Employed	Funded*	Total 2011	Total 2010
	£'000	£'000	£'000	£'000
Staff costs consists of:				
Wages and salaries	6,454	3,351	9,805	9,724
Social security costs	610	316	926	726
Pension costs	330	296	626	427
	7,394	3,963	11,357	10,877

The number of employees on full time equivalent basis at year-end was made up as follows:

	2011	2010
	No.	No.
Fundraising	75	68
Direct service provision – employed	103	82
Direct service provision – funded *	71	85
Corporate support services	46	41
Shops and trading	51	51
	346	327

*Funded employees represent staff in CLIC Sargent care teams who are funded by CLIC Sargent but are employed by local authorities or by health trusts. The total cost of funded posts in 2009/2010 was £4.23m.

Notes to the accounts

For the year ending 31 March 2011 (continued)

7. Employees (continued)

	2011	2010
	No.	No.
Higher paid employees		
Employees receiving annual gross salaries in the following range:		
£60,001 to £70,000	2	2
£70,001 to £80,000	2	2
£80,001 to £90,000	1	1
£90,001 to £100,000	1	1

All of the above employees are in a defined contribution pension scheme at a cost to the charity of £34,534 (2010: 6 employees, £28,115).

Trustees' remuneration and expenses

None of the members of the Board of Trustees received any remuneration. During the year five Trustees (2010: 5) received reimbursements of personal travel and subsistence expenditure amounting to £2,176 (2010: £3,440).

8. Subsidiary companies

The charity owns 100% of the issued share capital of CLIC Sargent Promotions Limited.

A summary of the trading results for the year ended 31 March 2011 is as follows:

	2011	2010
	£'000	£'000
Turnover	600	370
Cost of sales	(215)	(218)
Gross profit	385	152
Administration expenses	(156)	(121)
Gift Aid donation to the charity	(230)	(33)
Operating (loss) for the financial year	(1)	(2)
Other income	1	2
Profit/(loss) for the year	–	–
Balance brought forward at beginning of year	–	–
Balance carried forward at end of year	–	–
Net assets at 31 March 2011	100	100

The two former charities, Sargent Cancer Care for Children and CLIC – Cancer and Leukaemia in Childhood are both companies limited by guarantee. They are dormant 100% subsidiaries of CLIC Sargent.

CLIC Sargent is trustee of the following three unincorporated dormant charities:

Cancer and Leukaemia in Childhood Trust

CLIC UK

CLIC International

Notes to the accounts

For the year ending 31 March 2011 (continued)

9. Tangible fixed assets

Group and charity	Land	Assets under construction	Freehold property	Fixtures and fittings	Motor vehicles and caravans	Total
	£'000	£'000	£'000	£'000	£'000	£'000
Cost or valuation						
At 1 April 2010 (as restated)	1,457	3,036	3,149	2,158	444	10,244
Additions	–	–	540	262	–	802
Transfer between classes	–	(3,036)	3,085	(49)	–	–
At 31 March 2011	1,457	–	6,774	2,371	444	11,046
Depreciation						
At 1 April 2010	–	–	559	1,457	365	2,380
Charge for year	–	–	85	286	39	411
At 31 March 2011	–	–	644	1,743	404	2,790
Net book value						
At 31 March 2011	1,457	–	6,130	628	40	8,256
At 31 March 2010	1,457	3,036	2,590	700	79	7,862

Assets under construction represented capital expenditure of £3.04m incurred to purchase and adapt the London Home from Home. As the Home became operational during the financial year, this and additional capital expenditure during the year have been transferred from assets under construction to freehold property.

During the year, the Trustees reviewed the charity's policy for tangible fixed assets to ensure that all of the charity's freehold properties are valued in a fair and consistent way. Following their review, the Trustees have elected to change the policy for freehold properties such that the asset class is divided into two:

Asset Sub-Class	Basis	Freehold property and land cost	Freehold property and land accumulated depreciation	Net book value 31 March 2011
		£'000	£'000	£'000
Charitable service properties	Historical cost	7,093	(592)	6,501
Shops and offices	Open market value	1,138	(52)	1,086
At 31 March 2011		8,231	(644)	7,587

The splitting of the freehold property asset class into two sub-classes and differing bases for valuation has resulted in a prior year adjustment. The Trustees deem this to be a more appropriate approach.

The Trustees are not aware of any material change affecting the valuations on the shops and offices sub-class.

Notes to the accounts

For the year ending 31 March 2011 (continued)

10. Investments

(a) Commercial investments

Group	Listed investments	Investment property	Total
	£'000	£'000	£'000
Market value of investments as at 1 April 2010	33	96	129
Disposal	–	–	–
Additions	–	–	–
Net gain in the year	–	9	9
Market value at 31 March 2011	33	105	137
Historical cost of portfolio	24		

In addition to the group's investments above, the charity has £100,000 investment in the subsidiary giving a total value of the charity's investments of £237,000.

(b) Investments in subsidiaries

Subsidiary name	% Share	Trading Activity
a) CLIC Sargent Promotions Limited	100%	Buys new merchandise for resale and receives corporate advertising income
b) Sargent Cancer Care for Children	100%	Dormant
c) CLIC – Cancer and Leukaemia in Childhood	100%	Dormant

11. Stock

	Group		Charity	
	2011	2010	2011	2010
	£'000	£'000	£'000	£'000
Shop inventories	98	103	–	–

The replacement costs of stock are not materially different from that stated above.

12. Debtors

	Group		Charity	
	2011	2010	2011	2010
	£'000	£'000	£'000	£'000
Other debtors	215	638	209	638
Amounts owed by group undertakings	–	–	64	117
Prepayments and accrued income	4,884	2,438	4,884	2,439
	5,099	3,076	5,157	3,194

Notes to the accounts

For the year ending 31 March 2011 (continued)

13. Creditors: amounts falling due within one year

	Group		Charity	
	2011	2010	2011	2010
	£'000	£'000	£'000	£'000
Trade creditors	1,215	800	1,208	800
Other taxes and social security costs	243	229	243	229
Accruals	986	749	983	749
Deferred income	556	610	556	610
	3,000	2,388	2,990	2,388

14. Creditors: amounts falling due after one year

	Group		Charity	
	2011	2010	2011	2010
	£'000	£'000	£'000	£'000
Unfunded pension obligation	232	258	232	258

15. Analysis of group net assets between funds

Fund balances at 31 March 2011 are represented by:	Unrestricted funds	Restricted funds	Total
	£'000	£'000	£'000
Tangible fixed assets	8,256	–	8,256
Fixed assets – investments	137	–	137
Net current assets	4,478	5,726	10,204
Long term liabilities	(232)	–	(232)
Net assets	12,639	5,726	18,365

Notes to the accounts

For the year ending 31 March 2011 (continued)

16. Restricted funds

	Balance 1 April 2010	Income	Expenditure	Transferred to fixed asset reserve	Balance 31 March 2011
	£'000	£'000	£'000	£'000	£'000
Tesco	17	6,622	(2,249)	–	4,390
London Home	3,591	137	(130)	(3,554)	44
Nottingham Home	647	118	(292)	(22)	451
Residential resource	179	187	(125)	–	241
Care teams	309	462	(298)	–	473
Grants	14	83	(8)	–	89
Legacies	–	419	(398)	–	21
Projects	3	27	(13)	–	17
	4,760	8,055	(3,513)	(3,576)	5,726

Tesco – CLIC Sargent was selected as Tesco Charity of the Year 2010. Funds received from this partnership will enable children with cancer to spend more time at home and less time in hospital and will ease the burden of childhood cancer on the children, young people, and their families.

London Home is for the acquisition, adaptation and running costs of three properties close to University College London Hospital to provide accommodation for families of children receiving treatment at UCLH.

Nottingham Home is for the acquisition, adaptation and running costs of a property close to Queens Medical Centre to provide accommodation for families of children receiving treatment at the hospital. Services provided in the Nottingham area are also funded. The balance still held at the year end will be used to fund service delivery in the Nottingham area.

Residential resource relates to funds raised specifically for expenditure at Malcolm Sargent House in Prestwick, Ayrshire.

Care teams represent expenditure within the terms of geographically limited grants.

Grants represent funds provided to families and young people in specific geographical areas.

Legacies represent bequested funds provided for children, young people and families in specific areas.

Projects represents funding secured from the Department of Health's Third Sector Investment Programme (TSIP) and from the National Cancer Action Team to pilot and evaluate a key worker model of care for young people with cancer, at three hospitals in the south east.

17. Restricted fund contributions

Restricted fund contributions made during 2011 included the following donors:

Wolfson Trust	£100,000	London Home from Home
The Redfern Charitable Trust	£86,500	Oxford Home from Home
The Souter Charitable Trust	£50,000	Community care grants
Rank Foundation	£35,000	Nottingham Home from Home
Big Lottery Fund (Northern Ireland)	£30,000	Young persons development
Big Lottery Fund (Scotland)	£25,474	Youth services in Glasgow
BBC Children in Need (Scotland)	£15,474	Social work in Glasgow

Notes to the accounts

For the year ending 31 March 2011 (continued)

18. Unrestricted funds

	Balance 1 April 2010 (as restated)	Income	Expenditure	Investment gains/(losses)	Transferred to fixed asset reserve	Balance 31 March 2011
	£'000	£'000	£'000	£'000	£'000	£'000
Free reserves:	2,597	18,430	(17,630)	9	96	3,502
Designated funds:						
Fixed asset reserves	4,288	–	–	–	3,480	7,768
London Home from Home	670	–	–	–	–	670
Nottingham Home from Home	229	–	–	–	–	229
	5,187	–	–	–	3,480	8,667
Revaluation reserve:	470	–	–	–	–	470
Total	8,254	18,430	(17,630)	9	3,576	12,639

Fixed Asset Reserves – The Trustees have set aside funds to cover the value of tangible fixed assets, excluding revaluation.

19. Commitments under operating leases

Group and charity

As at 31 March 2011, the group and charity had annual commitments under non-cancellable operating leases as set out below:

	2011		2010	
	Land and buildings	Other	Land and buildings	Other
	£'000	£'000	£'000	£'000
Operating leases which expire:				
Within one year	492	1	61	10
Within two to five years	404	–	918	5
After five years	47	–	79	–
	943	1	1,058	15

Notes to the accounts

For the year ending 31 March 2011 (continued)

20. Grants

During the year the charity provided £82,000 (2010: £247,000) for clinical research funding and £932,000 (2010: £753,000) for care grants. An analysis of these has been given below.

Analysis of research grants provided in the year was as follows:

	£'000
University of Bristol	60
University College London	5
University of Liverpool	17
	82

Grants awarded to families in the period were as follows:

	£'000	No. grants
Standard	450	2,652
Community support	84	240
Compassionate crisis	125	417
Exceptional	263	1,027
Holiday travel	12	159
	934	4,495

21. Reconciliation of net incoming resources to net cash inflow from operating activities

	2011	2010
	£'000	£'000
Net incoming resources for the year	5,342	–
Interest received	(28)	(24)
Dividends received	(4)	(33)
Rent received	–	(4)
Other income received	(89)	(79)
	5,221	(140)
Depreciation charge for year	411	158
Profit on sale of fixed asset	–	–
Decrease/(increase) in stock	3	(24)
(Increase) in debtors	(2,023)	(1,815)
Increase/(decrease) in creditors	586	(525)
Net cash inflow/(outflow) from operating activities	4,198	(2,346)

Notes to the accounts

For the year ending 31 March 2011 (continued)

22. Analysis of changes in net funds

	At 1 April 2010	Cash Flows	At 31 March 2011
	£'000	£'000	£'000
Cash at bank and in hand	4,490	3,517	8,007
	4,490	3,517	8,007

23. Related party transactions

There were no related party transactions during the period.

24. Prior year adjustment

The figures for the prior year have been restated due to a change in accounting policy relating to freehold property. This change in policy has resulted in an overall reduction in funds at 1 April 2010 of £2.11m.

	Unrestricted funds				Fund balances carried forward
	Restricted funds	Free reserves	Designated funds	Revaluation reserve	
	£'000	£'000	£'000	£'000	£'000
Balances brought forward (as previously reported)	4,760	2,597	5,710	2,056	15,123
Prior year adjustment	–	–	(523)	(1,586)	(2,110)
Balances brought forward as restated	4,760	2,597	5,187	470	13,014
Net movement in funds	966	904	3,480	–	5,351
Fund balances carried forward	5,726	3,501	8,667	470	18,365

Reference and administrative details

Members of the Board

Daphne Pullen (Chair)

Henry Kenyon FCA (Honorary Treasurer and Vice Chair)

Alison Arnfield RSCN RGN MSc

Rachel Billsberry-Grass

Jim Currie MBE (retired 30 September 2010)

Keith Exford (appointed December 2010)

Tim Holley

Dr Meriel Jenney MRCPCH MBChB MRCP

Dan Kendall (retired 30 September 2010)

Jonathan Plumtree FCA

Sally Ramsay RGN RSCN (retired 30 September 2010)

Dr Hamish Wallace MD, FRCP, FRCPCH
(resigned 21 July 2011)

Chris Wathen FCIB

Resources committee

Henry Kenyon FCA (Chair)

Rachel Billsberry-Grass

Lucy Caldicott

Lorraine Clifton

Tim Holley

Daphne Pullen

Chris Wathen FCIB

Steve Williams FCMA

Audit committee

Jonathan Plumtree FCA (Chair)

Keith Exford

Daphne Pullen

Governance committee

Daphne Pullen (Chair)

Peter Atfield

Lorraine Clifton

Chris Wathen FCIB

Executive officers

Chief Executive

Lorraine Clifton

Director of Services

Dara de Burca

Director of Fundraising

Lucy Caldicott

Director of Communications and Campaigning

Liz North

Director of Finance

Steve Williams FCMA

Director of Human Resources

Peter Atfield

Company Secretary

Steve Williams FCMA

Founders

Sylvia Darley OBE

Sargent Cancer Care for Children

Bob Woodward

CLIC – Cancer and Leukaemia in Childhood

President

Gordon Morrison

Patrons

Lady Helen Taylor, CLIC Sargent Ambassador

Lucy Alexander

James Allen

Lord Richard Attenborough

Alice Beer

Angellica Bell

Nicola Benedetti

Cherie Booth

Sara Carello

Mark Chapman

Sir James Galway

Laura and Johnny Greenall (Billy's House)

Tim Henman

Chris Hollins

Emma Johnson

Eddie and Marie Jordan

Gary Lineker

Laurence and Jackie Llewelyn-Bowen

Julian Lloyd Webber

Sally Magnusson

Barry and Sandra McGuigan

Kai Owen

Patsy Palmer

Duncan Pow

Steve Rider

Gaby Roslin

Michelle Ryan

Sharleen Spiteri

Joanna Taylor

The Archbishop of Canterbury

Dr Rowan Williams

Richard and Susan Young

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CLIC Sargent could not do any of the vital work described in this report, or achieve any of the goals the charity has committed to for the future, without the generous support of our staff, volunteers, donors, trusts, corporate supporters, patrons and ambassadors.

Quite simply, without your support, children and young people with cancer would face a much greater struggle to deal with the devastating impact of cancer. On behalf of CLIC Sargent and the children, young people and their families you helped last year – thank you.

We can't thank you all here, but we can on our website so do visit www.clicsargent.org.uk/thanks for further information.





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